

Still in service / transitioning?

[SPACES \(Single Persons Accommodation Centre for the Ex-Services\)](#)

Helps find accommodation up to 6 months after discharge for single, ex-service personnel with no permanent home. Information and advice only if +6 months discharge. Catterick Garrison, Tel: 01748 833797.
Email: spaces@riverside.org.uk

[The MOD Joint Services Housing Advice Office \(JSHAO\)](#)

Provides Service Leavers and ex Service Personnel still occupying Service Family Accommodation with advice on housing options and if possible places into social housing. Tel: 0800 3287641.

Advice and Support

[SSAFA](#)

Offers housing advice and assistance for all veterans and their spouses, including disabled ex-service, separated families looking for temporary accommodation or the homeless. Tel: 01483 208111

[The Royal British Legion](#)

Provides advice and guidance on housing options and may provide rent deposit bonds to eligible applicants, if statutory provision is not available. Tel: 0808 802 8080

[Shelter](#)

Homeless charity that provides specific online advice for ex-forces on housing choices and financial help that is available. Emergency helpline: 0808 1644 660. Enquiries Helpline: 0808 800 4444

[Officers Association](#)

May be able to help with living cost and essential repairs, top-up payments. They provide advice and/or information. The website also provides links to housing and care.

[Drop Ins](#)

Drop Ins offer a wide range of support including housing. Details of local Drop ins can be located via the [ASDIC](#) website.

Wounded and Injured

[Stoll100](#)

Provides housing and support to disabled ex-service personnel, including people with poor mental health, alcohol problems or homeless issues. Tel: 0207 385 2110

[Blind Veterans UK](#)

Helps visually impaired ex-service persons with rehabilitation, resolving housing issues and has social activities. 85 bedrooms mainly for short-term visitors, but some are permanent homes for people who need residential care. Tel: 0800 389 7979

Use this pathway in conjunction with the homeless and physical health pathway to get full information

Residential Care Homes / Respite

[Care for Veterans](#) provides residential nursing care, rehabilitation, respite and end of life care to physically disabled ex-Service personnel and their families. Worthing Tel: 01903 213458

[Mais House \(RBL\)](#)

Exclusive to ex-Service people and their dependants. They have 48 single and three double bedrooms. The team of nurses and care assistants are on hand 24 hours a day. Bexhill on Sea, Tel: 01424 215871

[Chaseley House](#)

A home for severely disabled people providing treatment for spinal injury, Acquired Brain Injury and stroke, Multiple Sclerosis, Parkinson's disease. Priority given to ex-service personnel and their dependants. Respite and rehabilitation is also offered. Eastbourne Tel: 01323 744200
Email: info@chaseleytrust.org

Sheltered / Retirement

[RAF Association Sheltered Housing](#)

For those of retirement age who wish to retain their independence, can care for themselves and require minimal support. All ex-RAF personnel and their spouses may apply. Storrington Tel: 01903 744701

[Belvedere House](#)

Accommodation for elderly persons or their widows who have some connections with the sea. Sheltered housing and nursing care in Banstead, Surrey 01737 360 106

[Royal British Legion Industries RBLI](#)

The Royal British Legion Village located south of Aylesford, Kent, provides nursing homes, sheltered housing and independent living units, as well as employment and social activities. Tel: 01622 795900 / 01622 795910

[Haig Homes](#)

A housing association that provides rented housing for people who have served in the armed forces. The majority of homes are suitable for families. No sheltered, residential or nursing homes. Morden, Surrey Tel: 0208 685 5777

Advocacy

[seAp](#) is an independent charity that provides free independent and confidential advocacy services. Tel: 0330 440 9000 or text SEAP to 80800

Directories of Services

[Veterans' Gateway](#)

Providing a single point of contact for veterans seeking advice and support. 24/7 service. Tel: 0808 802 1212
Text: 81212 and live chats via their website

Statutory Provision

All veterans can apply for social housing with any local authority. They may receive additional preference due to having served in the forces. However, because social housing is in such very short supply, even housing applicants with additional preference can still face a very long wait for social housing.

Veterans no longer need to demonstrate a connection to the local authority area where they wish to live, providing their housing application is made within five years of their service ending.

Council Allocation Schemes/Policies will vary from each but many may award additional medical priority in regard to significant injury or disability when the existing accommodation is considered unsuitable and there are unlikely to be any suitable alternative options. This would also apply to applicants whose medical factors are attributable to serving in the Armed Forces.

Housing Options Teams offer advice by pre-arranged interview or at their housing drop-in advice clinics and on council websites

Guildford	Tel: 01483 444244
Elmbridge	Tel: 01372 474590
Epsom and Ewell	Tel: 01372 732000
Mole Valley	Tel: 01306 885001
Reigate and Banstead	Tel: 01737 276000
Runnymede	Tel: 01932 838383
Spelthorne	Tel: 01784 446380
Surrey Heath	Tel: 01276 707127
Tandridge	Tel: 01883 722000
Waverley	Tel: 01483 523188
Woking	Tel: 01483 743834

Due to the severe shortage of social housing in Surrey the most realistic housing option for housing customers under threat of homelessness is help to secure private rented accommodation.

[Applying to the Housing Register](#)

Each Council's process is different; either online, at interview or a mixture of both.

After applying you will be put into a Band. Every council has different policies and Bands ex-Armed Forces persons differently.

There are different types of social housing in [Surrey](#). Some are managed by Boroughs and District Councils, while others are managed by [Housing Associations](#). [Surrey County Council](#) has a page on support for the Armed Forces Community.