



For Armed Forces Community in Surrey

## Pathways for Physical Health

Click on an organisation to be directed to its website



### Still in service / transitioning?

#### [Defence Recovery Capability](#)

A MoD led initiative and managed in partnership with [Help for Heroes](#) and [The Royal British Legion](#). Ensuring wounded, injured and sick tri-service personnel receive co-ordinated support. Accessing all the key services and resources to help them either return to duty or transition to civilian life; delivered through the combined efforts of the Services and the Service charities to carefully tailored individual recovery plans using the recovery pathway

#### [Defence Medical Rehabilitation Centre \(DMRC\) Stanford Hall](#)

For all serving members of the Armed Forces (previously housed at Headley Court). For medical questions on the clinical services delivered at Stanford Hall, Tel: 01509 251500 - Ext 4804 Email [DMRC-PSSMailbox@mod.gov.uk](mailto:DMRC-PSSMailbox@mod.gov.uk)

### Equipment/Advice/Entitlement

#### [Support to Stay at home](#)

See the website for range of information on the support available, eligibility and paying particularly for adults and older people with disabilities to remain independent and safe in their homes.

#### [Surrey County Council Adult Social Care](#)

Tel: 0300 200 1005 Email: [contactcentre.adults@surreycc.gov.uk](mailto:contactcentre.adults@surreycc.gov.uk)

#### [British Red Cross](#)

Provides short-term loans of equipment including wheelchairs, commodes and bathing aid. Tel: 0344 871 1111

#### [Livability](#)

Delivers disability services, community projects, education and training resources that promote inclusion and wellbeing. Tel: 020 7452 2000

#### [Shop Mobility](#)

A service that helps all people who consider themselves to have mobility problems to get around city and town centres. Each scheme varies so contact the scheme you wish to visit. Tel: 01933 229644

#### [Royal British Legion](#)

Supporting veterans with hearing loss and serious physical injury. Applications under the [Veterans Hearing or Mobility Fund](#). Plus grants for [mobility aids and equipment](#) and [household equipment and adaptations](#). Tel: 0808 802 8080 (08:00 – 20:00 Mon – Sun)

#### [Action on Hearing Loss](#)

Aged Veterans Project offers information and support to older veterans with hearing loss or tinnitus. Focused on those born before 1 January 1950 but will assist all veterans who make contact. Tel: 0808 808 0123

#### [Officers Association](#)

Working with other services to provide an equitable and non-judgemental service to the maximum number of those eligible. Tel: 020 7808 4175.

#### [Drop Ins](#)

Advice and information sessions for the AFC. Find your local one via the [ASDIC](#) website.

### NHS Provision

Telling the GP practice about your veteran status will trigger the transfer of your full medical documentation from the Ministry of Defence (MoD) to your GP and enable you to benefit from veteran-specific services. All veterans are entitled to priority access to NHS care (including hospital, primary or community care) for conditions associated to their time within the Armed Forces (service-related). However, this is always subject to clinical need and does not entitle you to jump the queue ahead of someone with a higher clinical need.

#### [GPs and Medical Records](#)

[Find GP services](#). All ex-Armed Forces personnel are given a summary of their medical records, which they are advised to give to their new GP when they register. GPs can request medical records through the records departments:

- Royal Navy & Marines: 02392 768 063
- Army: 08456 009 663
- RAF: 01494 497 410

#### [NHS website](#)

For information on self-care, living well and general health; it can be used to find a Dentist, Pharmacist, or Optician and any other service with translation. If you are unable to find a dentist accepting NHS patients, you should call NHS England's Customer Contact Centre on 0300 311 2233

#### [Sussex Armed Forces Network](#)

Website holds information i.e. referral forms, request for notes, what words should be used by GPs for AFC referrals into providers.

#### [Veterans' Prosthetics Programme](#)

Disablement Service Centres (DSCs) provide enhanced services to veterans who lost a limb in service. The closest is Prosthetic Regional Rehabilitation Department, Portsmouth Hospitals NHS Trust. DSCs can apply to the Veterans Prosthetic Panel for funding for high-quality prosthetic limbs. [veterans.prosthetics@nhs.net](mailto:veterans.prosthetics@nhs.net)

#### [Veterans' Trauma Network](#)

Provide specialist care for patients with service-related traumatic injuries. The nearest are in London [england.veteranstraumanetwork@nhs.net](mailto:england.veteranstraumanetwork@nhs.net) There is a local Chavasse clinic in Brighton see MSK pathway which links with the above network and accepts referrals from Surrey.

#### [IVF fertility Treatment](#)

NHS England is responsible for commissioning IVF for Armed Forces couples, even if only one of them is serving. More information about the policy can be viewed via the NHS England website.

#### [DMWS – Hospital Support](#)

Welfare Officers operating in various hospitals across the UK and Cyprus delivering welfare services to the Armed Forces community when they receive medical care. Tel: 0800 999 3697 Email: [referral@dmws.org.uk](mailto:referral@dmws.org.uk)

### Sexual Health

#### [Sexual Health - Central and North West London \(CNWL\)](#)

Provides sexual health, contraception and HIV services in Surrey. Email: [sexualhealth.cnwl@nhs.net](mailto:sexualhealth.cnwl@nhs.net)

#### [Healthy Surrey](#)

Sexual health advice and clinics offering a free and confidential service to everyone. Services include: contraception and contraceptive advice, testing and treatment for sexually transmitted infections (STIs), and general sexual health advice.

#### [Terrence Higgins Trust](#)

Confidential support and counselling on HIV and sexual health. Tel: 0808 802 1221

#### [Sexual Health Line](#)

'One you' National Information and advice on HIV/AIDS, sexual health, STIs, local services, clinics and support services. Tel: 0300 123 7123

### Treatment/Care Homes/Respite

#### [Care for Veterans](#)

A care home for nursing and rehabilitation. Helping with loss of limbs, neurological disorders and/or terminal illnesses. Based in Worthing Tel: 01903 213458

#### [Maurice House, Royal British Legion](#)

One of The Royal British Legion's Care Homes exclusive to ex-service personnel and their dependents. Located in Broadstairs, Kent CT10 3AH Tel: 01843 603323

#### [Blind Veterans UK](#)

Helps visually impaired ex-service persons with rehabilitation, teaching new skills, resolving housing issues, access to sporting facilities and social activities. Tel: 0800 389 7979

#### [Princess Marina House \(RAF Benevolent Fund\)](#)

Specialises in providing respite care and recuperative breaks to serving and retired members of the RAF. Tel: 01903 784044 Email: [welfareservices@rafbf.org.uk](mailto:welfareservices@rafbf.org.uk)

#### [British Limbless Ex Service Men's Association \(BLESMA\)](#)

Provide rehabilitation and support to veterans who have lost limbs or their sight in service as well as supporting dependants and widows. [ChadwellHeath@blesma.org](mailto:ChadwellHeath@blesma.org) Tel: 020 8590 1124

#### [SSAFA – Norton House](#)

Offering free, safe and supportive accommodation to families whose loved one is receiving treatment at the nearby DRMC. It will also provide a haven for those being treated, to allow them a break from a hospital environment. Tel: 0800 731 4880

*Please view the Housing Pathway for more information about other services available.*